Managed Security Awareness Training

Formerly Managed PhishLine
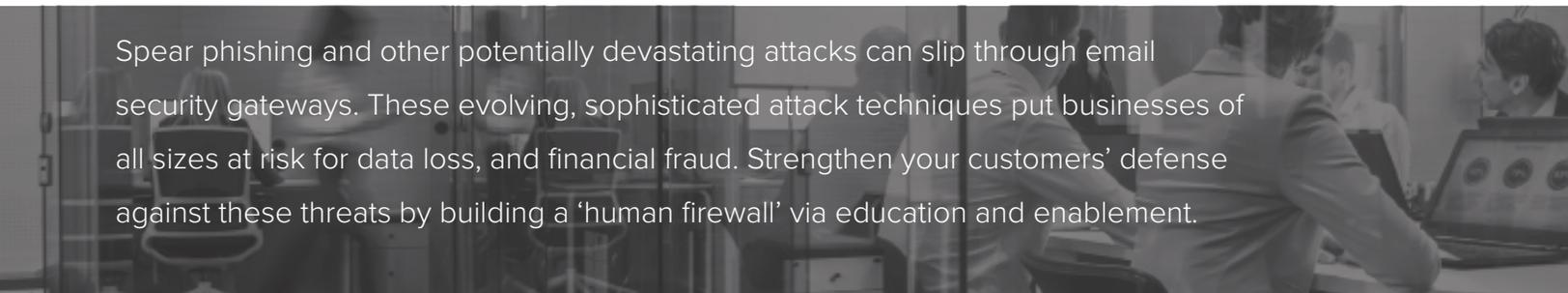
Spear phishing and other potentially devastating attacks can slip through email security gateways. These evolving, sophisticated attack techniques put businesses of all sizes at risk for data loss, and financial fraud. Strengthen your customers' defense against these threats by building a 'human firewall' via education and enablement.

Complete your email security service offering

Easily expand your multilayered email security offering to include end-user security awareness training without increasing the workload of your team. Barracuda MSP's team of experts will create monthly content based on current phishing trends to train and run awareness campaigns on your behalf.

Hands-free partner service

Our team of experts will handle the heavy-lifting, such as creating the training content and delivering the security awareness campaign on your behalf. MSPs simply need to provide information on the users who are enrolling into the training campaign and whitelisting the email domain.

Real-world multivariable testing

Each month's awareness training includes mock-phishing campaigns that train your customers' to recognize the threats. The interactive campaigns use a mix of links, Smart Attachments, videos, graphics, and training materials to create impactful educational experiences.

Identify and address security gaps

Through our comprehensive reports, you can identify high risk individuals and work with your customer to address how to close the security gaps with these individuals.

Key features

Global support — Our security awareness training content and security awareness campaigns are offered in English (UK), French, German, and Dutch. More languages can be made available upon request.

Monthly content — Each month's content varies to ensure end-users are receiving net new training month over month, via educational exercise to test their knowledge from the training.

Relevant curriculum — The monthly content is based on current events and phishing techniques to ensure end-users are trained to recognize the latest phishing attacks.

Brandable reporting — Our team offers brandable reports that include comprehensive information on the performance of the training program including details such as who clicked on the simulated phishing link, who downloaded the images, who shared their login credentials, and more.